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# WASEEM ASHRAF

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## Certified ScrumMaster® | Sr QA | Test Engineer | QA Analyst

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### Summary

Certified ScrumMaster® with a strong background in software quality assurance and testing, possesses key skills in manual testing, functional testing, test plan and test cases, regression testing, and JMeter. With experience in both remote and on-site roles, has demonstrated expertise in conducting comprehensive tests to ensure product quality and stability. Proficient in utilizing various tools and technologies, including Amazon Web Services, mobile application testing, Net Suite, PostgreSQL, MongoDB, Postman, Jira, and Azure Dev Ops. Committed to delivering high-quality software and prioritizing customer satisfaction. Experience in designing test plans, executing test cases, and managing defects showcases his attention to detail and adherence to industry best practices. With an MBA in Management Information System, is equipped with the knowledge and skills to contribute to the success of any software development project.

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### Summary of Skills

- Conducted comprehensive testing of web, desktop, and mobile applications, ensuring the delivery of high-quality, bug-free software to clients.
- Implemented SQA/SQC processes, improving overall testing efficiency and effectiveness.
- Developed test plans and executed test cases, ensuring thorough coverage and accurate identification of defects.
- Automated testing processes using Python with Selenium, resulting in significant time and resource savings.
- Successfully integrated payment gateways (PayEx and Stripe) and conducted extensive testing with 3D and non-3D credit cards.
- Conducted gray-box testing, evaluating both functionality and performance to ensure optimal software performance.
- Performed black-box testing, including functional, GUI, data-driven, navigational, and validation testing, ensuring software met all requirements.
- Documented processes, identified areas for improvement, and re-engineered workflows to enhance overall quality and efficiency.
- Utilized QA/QC tools such as Selenium and Web Performance Load Tester to streamline testing processes and improve productivity.

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### Work experience

04/2021 - REMOTE

Sr SQA Analyst

*RAENA - Full Time - Remote -UAE*

- Developed comprehensive test plans and strategies tailored to the unique requirements of e-commerce platforms, ensuring thorough coverage of functionalities such as product browsing, checkout, payment processing, order management, and customer accounts.
- Collaborated with cross-functional teams to define testing objectives, scope, and timelines, facilitating effective communication and alignment throughout the testing process.
- Conducted comprehensive technical, system, functional, and regression tests to ensure the quality and stability of the product, both in the back-end and the UI.
- Designed, documented, and executed test cases, ensuring thorough coverage and adherence to quality standards.
- Conducted various types of testing, including functional, regression, integration, and performance testing, to identify and address potential issues early in the development lifecycle.
- Identified, documented, and tracked defects using bug tracking systems (Jira), facilitating timely resolution and ensuring product quality.
- Worked closely with developers and product managers to prioritize and triage defects based on severity and impact on the user experience.
- Implemented and improved quality assurance processes and standards, enhancing product reliability, usability, and performance.
- Conducted code reviews, inspections, and walkthroughs to identify potential issues and ensure adherence to coding standards.
- Demonstrated strong communication and collaboration skills while working remotely, including regular status updates, participation in virtual meetings, and effective use of collaboration tools (Slack, Microsoft Teams).
- Provided guidance, mentoring, and training to junior QA engineers, fostering their professional development and growth.

- Led by example and promoted a culture of quality and continuous improvement within the QA team and across the organization.
- Demonstrated expertise in enterprise resource management, including Amazon Web Services, mobile application testing, Net Suite, PostgreSQL, MongoDB, Postman, Jira, Open Project, Trello, Warehouse Management System, Transport Management System, Elastic Search, Cloud Watch, and Ginee ERP.

July 2019 - 01/2021

#### Sr QA Engineer

##### *Ai XPRT (Audit XPRT) LIMITED*

- Designed and developed well-structured test plans and test cases in JIRA TM4J (Test Management for JIRA) tool for Audit XPRT Enterprise Solution, an AI-based platform automating the Audit Engagement process for Financial Statements in accordance with International Standards.
- Developed and maintained a comprehensive regression test suite, ensuring the stability and reliability of the software.
- Collaborated with business analysts to analyze requirements and establish the scope of testing, ensuring thorough coverage of functional and non-functional requirements.
- Estimated, prioritized, planned, and coordinated testing activities for KPMG Singapore, ensuring timely and efficient delivery of high-quality software.
- Executed functional test cases to validate system functional requirements, identifying and reporting defects for resolution.
- Conducted thorough regression testing cycles using JIRA, ensuring the stability of the software after bug fixes and feature updates.
- Devised test cases for website testing, ensuring the functionality, usability, and compatibility of the platform across different browsers and devices.
- Performed integration testing upon the integration of individual units in the system, ensuring seamless communication and functionality between components.
- Verified all aspects of the Software Development Life Cycle (SDLC) maintenance, ensuring adherence to best practices and industry standards.
- Provided technical guidance and support to the engineering team as needed, fostering collaboration and knowledge sharing.

01/01/2018 - June 2019

#### Sr QA Engineer

##### *VAN TIBOLLI, Corp / Global Keratin*

- Led a team responsible for process assessments, design, and redesign, ensuring efficient and effective QA processes.
- Planned, scoped, and scheduled testing activities using JIRA, ensuring timely and thorough testing of web and mobile applications.
- Conducted automation unit and regression testing of web applications using Selenium WebDriver, improving testing efficiency and accuracy.
- Implemented API testing using JMeter and Postman, ensuring the reliability and functionality of backend systems.
- Developed and implemented comprehensive test plans, ensuring thorough coverage of all testing requirements.
- Identified and analyzed broken requirements, providing valuable insights for process improvement and defect prevention.
- Conducted OS and browser compatibility testing, ensuring seamless user experience across different platforms.
- Performed performance, load, and stress testing, identifying and resolving bottlenecks to improve system performance and stability.
- Conducted security and vulnerability testing, ensuring the integrity and confidentiality of sensitive data.
- Implemented scenario-based and risk-based testing approaches, ensuring comprehensive coverage of all potential use cases and risks.
- Tracked and managed defects and bugs, ensuring timely resolution and minimizing impact on project timelines.
- Maintained accurate documentation and reporting, providing clear and concise information on testing activities and results.

2017-04 - 2018-12

#### Software Quality Assurance Engineer

##### *Bahria Foundation*

- Devised and implemented comprehensive test cases for a website application, ensuring thorough coverage of all functionalities and identifying potential defects.
- Conducted rigorous exploratory testing, uncovering critical issues and promptly reporting them using Microsoft TFS and Microsoft Test, contributing to the overall improvement of software quality.
- Meticulously executed test cases, accurately documenting test results and promptly reporting any defects to the development team.
- Played a key role in the successful completion of multiple projects, including the FMIS ERP System for Pakistan Navy, HMIS Naval Hospital, and CRM.
- Maintained clear and concise documentation of test cases and defects, facilitating effective communication and knowledge sharing within the team.

- Collaborated closely with developers and stakeholders to ensure timely resolution of defects and the delivery of high-quality software.
- Demonstrated a strong attention to detail and a commitment to delivering error-free software through rigorous testing and defect reporting.
- Actively participated in project meetings and discussions, providing valuable insights and suggestions for process improvement.

April - 2015 - March 2017    Software Quality Assurance Engineer

#### *Attribe Solutions*

- Conducted thorough smoke, sanity, regression, and functional testing to ensure the quality and reliability of software products, identifying and reporting defects using Trello.
- Developed comprehensive test cases, analyzing their effectiveness and making necessary improvements to enhance test coverage and accuracy.
- Executed test cases meticulously, adhering to established testing procedures and methodologies, and promptly reporting any issues or anomalies.
- Performed mobile and web testing, ensuring compatibility and optimal performance across different platforms and devices.
- Maintained clear and concise documentation of test results, facilitating effective communication and collaboration with cross-functional teams.
- Collaborated with developers and stakeholders to resolve issues and improve the overall quality of software products.
- Demonstrated attention to detail and a meticulous approach to testing, ensuring the delivery of high-quality, error-free software.
- Proactively sought opportunities for professional growth and development, staying updated with the latest trends and advancements in software quality assurance.

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## Online Courses

### Certified ScrumMaster®

#### *Scrum Alliance*

- Certified ScrumMaster® by Scrum Alliance, demonstrating expertise in Agile project management methodologies.
- Applied Scrum principles and practices to successfully lead cross-functional teams and deliver high-quality projects.
- Facilitated effective communication and collaboration among team members, ensuring project goals were met on time and within budget.
- Implemented Scrum ceremonies and artifacts, promoting transparency and accountability throughout the project lifecycle.
- Guided teams in adopting Agile best practices, resulting in increased productivity and improved project outcomes.
- Actively participated in continuous improvement initiatives, identifying and implementing process enhancements to optimize team performance.
- Mentored team members on Agile principles and practices, fostering a culture of continuous learning and growth.
- Maintained up-to-date knowledge of industry trends and advancements in Agile methodologies.

### Scrum Foundation Professional Certificate (SFPC)

#### *CertiProf*

Jul - 2019 - Jul - 2019

Software Testing Exploratory Testing

[LinkedIn](#)

Jul - 2019 - Jul - 2019

Selenium Essential Training

[LinkedIn](#)

Jul - 2019 - Jul - 2019

JMeter Performance and Load Testing

[LinkedIn](#)

Aug - 2019 - Aug - 2019

Selenium with C# and Java TitBits

[Udemy](#)

Aug - 2019 - Aug - 2019

Selenium Webdriver Automate 10 Commercial Websites

[Udemy](#)

Aug - 2019 - Aug - 2019    API Testing Foundations  
[LinkedIn](#)

Aug - 2019 - Aug - 2019    Agile Testing  
[LinkedIn](#)

## Education

2015 - 2017    Management Information System (MBA-MIS)  
[Mohammad Ali Jinnah University, Karachi](#)

## Skills

Certified SCRUM Master

E-Commerce

Manual Testing

Functional Testing

Test Plan & Test Cases

Regression Testing

Security Testing

J Meter

Postman

PyCharm & Selenium