

UMAR FAROOQ

DevOps Engineer

+923097089010

Islamabad , Pakistan

@ umarfarooqpgc18@gmail.com

https://linkedin.com/in/umar9091

EXPERIENCE

DevOps Engineer (Jazz Platform Tamasha)

Mercurial Minds

04/2023 - Present Islamabad, Pakistan

- Team Collaboration & Leadership: Leading cross-functional teams, ensuring alignment across tasks and maintaining workflow efficiency
- Task & Workflow Management: Utilizing Jira for effective task tracking and workflow management
- CI/CD Implementation: Developed and optimized CI/CD pipelines for automated code integration and deployment across environments.
- Monitoring & Logging: Implemented monitoring and logging solutions using Prometheus, Grafana, and Icinga2web to track system performance and health.
- Cloud Infrastructure Management: Managed cloud environments (AWS, Tencent) for provisioning and scaling infrastructure to support production workloads
- Containerization & Orchestration: Deployed and managed containerized applications with Docker and Kubernetes, ensuring scalability and high availability.
- Automation & Scripting: Automated system operations using Bash, Python, and PowerShell, improving efficiency and reducing manual errors.
- Version Control: Managed code repositories and workflows in Git/GitHub/Bitbucket to ensure effective collaboration and version control.
- Configuration Management: Utilized Ansible for consistent system configuration across environments.
- Client Relations: Collaborated with clients to meet their requirements.

Junior DevOps Engineer

Technonies PVT Ltd

04/2022 - 03/2023 Multan, Pakistan

- CI/CD Support: Assisting in the setup and maintenance of CI/CD pipelines, ensuring smooth and continuous integration and deployment processes
- Automation: Developing and maintaining scripts to automate various tasks, streamlining processes, and improving operational efficiency
- System Monitoring: Monitoring system performance and health, and implementing logging and alerting systems to preemptively address potential issues
- Collaboration: Working closely with development teams to integrate new features and resolve issues, ensuring that production environments were stable and secure
- Security Implementation: Implementing security best practices across the infrastructure, ensuring compliance with security policies
- Documentation: Maintaining comprehensive documentation for infrastructure, processes, and systems to facilitate future enhancements

Technical Support Engineer

Technonies PVT Ltd

03/2021 - 03/2022 Multan, Pakistan

- In this role, I provided essential technical support, focusing on diagnosing and resolving complex hardware and software issues
- Issue Resolution: Diagnosing and resolving technical issues efficiently, ensuring minimal downtime and disruption
- Documentation: Creating detailed documentation for technical issues and resolutions to support future troubleshooting efforts
- System Monitoring: Monitoring systems for performance and reliability, and proactively addressing potential problems
- Team Collaboration: Working with development teams to troubleshoot complex issues and improve product features
- User Training & Mentorship: Training end-users on hardware and software functionalities and mentoring junior support staff
- Technical Expertise: Leveraging strong knowledge of operating systems (Windows, Linux) and applying analytical skills to solve complex problems

EDUCATION

Bachelor of Science - BS, Information Technology

Bahauddin Zakariya University

04/2018 - 04/2022 Multan, Pakistan

SUMMARY

As a DevOps Engineer, I bring a strong track record of success in the IT and services industry. My expertise includes proficiency in Bash scripting, DevOps methodologies, Jenkins, Docker, Kubernetes, and GitHub. With a Bachelor's degree in Information Technology from Bahauddin Zakariya University, Multan, I have consistently driven improvements in operational efficiency and delivered reliable, scalable solutions.

SKILLS

Amazon Web Services		Ansible	AWS
Bash	CI/CD	Continuous Integration	
Devops	Docker	Github	Grafana
Jenkins	Jira	Kubernetes	Linux
Git	Microservices	Nagios / Icinga2web	
Prometheus	Python	System Monitoring	
Web Services		Windows	WMS
MySQL	SQL		