

# Sayyam Hanif

## Contact

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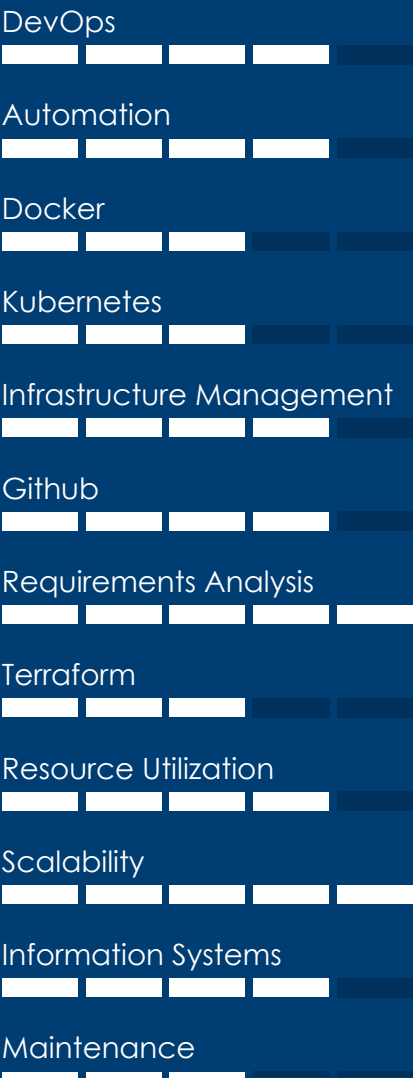
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[Bold Profile](#)

## Skills



DevOps Engineer with 5 years of experience in designing and implementing infrastructure and applications, proficient in using source control tools to identify and resolve code issues. Skilled in spearheading the adoption of Azure DevOps, automating CI/CD pipelines, and implementing Infrastructure as Code with Terraform. Experienced in Docker and Kubernetes for efficient resource utilization and scaling. Proactive in monitoring application performance and infrastructure health. Adept at fostering cross-functional collaboration and developing comprehensive documentation for CI/CD processes. Known for driving project lifespans from concept to final rollout and promoting efficiency across departments. A bilingual professional with a strong team spirit and outstanding multitasking abilities.

## Work History

2023-10 - Current	<div><div>DevOps Engineer</div><div>Devplusops, LAHORE</div><ul style="list-style-type: none"><li>Automating provisioning and management of Azure resources</li><li>This initiative led to 25% decrease in manual configuration efforts</li><li>With GitHub repositories</li><li>This resulted in significant reduction in deployment failures and accelerated time-to-market by 20%</li><li>Decrease in system downtime</li><li>Kubernetes Service (AKS)</li><li>This containerization strategy improved resource utilization by 20% and enabled efficient scaling</li><li>Between development and operations teams</li><li>Developed comprehensive documentation for CI/CD processes and infrastructure configurations.</li><li>Improved code deployment efficiency by automating processes with CI/CD pipelines.</li><li>Reduced system downtime for critical applications by implementing robust monitoring and alerting tools.</li><li>Conducted regular post-mortems after incidents to identify root causes and prevent recurrence.</li><li>Supervised software life cycle from preliminary needs analysis to enterprise-wide deployment and support.</li></ul></div>
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Cloud Computing

Linux

Information Technology

Ansible

Grafana

2022-01 -  
2023-09

- Teamed with business analysts to deliver high-availability solutions for mission-critical applications.

## DevOps Engineer

*Upstart Commerce, ISLAMABAD*

- Robust solutions to meet client requirements for functionality, scalability and performance
- Worked with cross-functional design teams to create software solutions that improved overall functionality and performance
- Monitored automated build and continuous software integration process to drive build/release failure resolution
- Tuned systems to boost performance
- Worked with software development and testing team members to design and develop
- Investigated new and emerging software applications to select and implement administrative information systems
- Drove project lifespan from concept to final rollout in development and deployment
- Collaborated with team to determine application requirement specifications
- Documented project design for reference and future use cases
- Wrote code and supported architecture in high-throughput systems
- Wrote code and developed tools and integrations to meet cross-platform user needs.

2021-01 -  
2022-01

## DevOps Engineer

*EvolversTech, LAHORE*

- Monitored systems in operation and quickly troubleshoot errors
- Promoted efficiency among departments with prompt resolution of system issues
- Documented project design for reference and future use cases
- Submitted service tickets for equipment maintenance requests
- Implemented best practices to protect data and assets.

2019-12 -

## IT Support Engineer

2020-12

*Telenormicrofinance banklimited, ISLAMABAD*

- Installing and configuring computer hardware, software, systems, networks, printers and scanners
- Monitoring and maintaining computer systems and networks
- Responding in timely manner to service issues and requests
- Providing technical support across company (this may be in person or over phone)
- Setting up accounts for new users
- Repairing and replacing equipment as necessary
- Testing new technology
- Possibly training more junior staff members
- Inventory management system
- Cisco management
- Support on functions in IT relating matters
- Worked within Cloud for integration processes
- Performed DevOps for Linux, Mac, and Windows platforms
- Focused on automation and integration
- Monitored and developed applications and fixed bugs
- Wrote code and designed continual updates.

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## Education

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2015-02 -  
2019-04

**Bachelor of Science**

*Hajvery University - Lahore*