**Paulomi Pandya**

*Automation QA Engineer*

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# Technical Skills

**Languages**: Java, SQL, HTML, CSS, JavaScript, Python

**Frameworks**: Nightwatch.js, Cypress, Selenium, Playwright

**Developer Tools**: Jenkins, Git, Node, Docker, Postman

**Project Management Tools**: Jira, Confluence, Airtable, Hive, Trello, Rally

# Experience

**Senior QA Automation Engineer** Apr 2023 – May 2024

*Designory (Omnicom Production)* *Chicago, IL*

* Collaborated in a fast-paced Agile environment, partnering with project managers and developers to identify and implement 15+ high-impact automation solutions, optimizing resource utilization and mitigating risks by 30%.
* Designed and maintained 50+ automated test scripts using Nightwatch.js (Selenium-based framework), enabling early defect detection and reducing regression testing time by 40%, accelerating release cycles.
* Implemented 20+ Cypress automation scripts for a pharmaceutical client to ensure compliance with FDA standards, capturing real-time screenshots and validating regulatory requirements with 100% accuracy.
* Mentored a summer intern by providing 10+ hours of hands-on training in automation tools and processes, leading to a 30% improvement in their productivity by the end of their tenure.
* Led weekly automation stand-up meetings, streamlining resource allocation for 10+ concurrent projects and maintaining project timelines in the Automation Manager's absence.
* Represented the Automation team in 5+ compliance lead meetings, delivering technical insights that ensured 100% alignment with regulatory and compliance standards for ongoing projects.

**QA Engineer** Apr 2021 - Apr 2023

*Designory (Omnicom Production) Chicago, IL*

* Developed and maintained 50+ automation scripts, reducing manual testing efforts by 40% and increasing overall testing efficiency and coverage across critical workflows.
* Executed 100+ complex SQL queries to validate data integrity and ensure accuracy across systems, contributing to 100% compliance with defined criteria for retail operations.
* Investigated and resolved 50+ nightly Jenkins test failures within a CI/CD pipeline, providing detailed issue analyses and actionable reports to Project Managers and Developers, resulting in a 20% reduction in downtime.
* Designed and implemented risk management strategies and 30+ test cases to meet cost, quality, and delivery objectives for a retail point-of-sale (POS) system, supporting its successful launch and ongoing enhancements.

**QA Tester** Jan 2019 - Apr 2021

*Designory (Omnicom Production) Chicago, IL*

* Developed 10+ comprehensive test plans to ensure 100% coverage of project specifications, improving overall test efficiency.
* Identified and logged 150+ software defects through manual testing across various browsers and platforms, ensuring cross-browser and cross-platform compatibility.
* Documented detailed issues and defects using Jira, providing clear reproduction steps and supporting information, reducing issue resolution time by 25%.
* Collaborated with Project Managers and Developers to prioritize and resolve issues, achieving a 98% defect closure rate within project timelines.

**Software QA Analyst** Dec 2016 - May 2018

*Liquidus Marketing (via acquisition) Chicago, IL*

* Designed and executed 100+ detailed test plans, cases, and scripts, ensuring traceability and alignment with project requirements.
* Conducted 50+ regression tests across multiple environments and browsers, identifying and resolving critical defects before deployment.
* Monitored and improved team performance using quality metrics, achieving a 15% improvement in defect detection rates.
* Performed accessibility testing using NVDA to ensure compliance with WCAG guidelines, enhancing usability for individuals with disabilities.

**Software QA Analyst I** Jan 2015 - Dec 2016

*Cofactor/Shoplocal/G/O Digital, a TEGNA Company Chicago, IL*

* Performed 200+ functional, regression, UAT, and integration tests, ensuring software reliability in real-world use cases.
* Tested 50+ REST APIs using Postman, validating response formats and ensuring endpoint functionality, with a 95% adherence to performance benchmarks.
* Designed and implemented regression testing frameworks, improving release stability by 30% and reducing post-release issues.

# Education

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| **Gujarat University** | Gujarat, India |
| *Bachelors in Mathematics* | *1993 - 1996* |
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# Certifications

∗ **Certified Tester – Foundation Level (CTFL)**

**ISTQB – International Software Testing Qualification Board)**

*Issued Dec 2016*

∗ **Professional Scrum Master Level 1**

**Scrum.org**

*Issued Nov 2018*