

# Muhammad Arslan

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## Summary

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SQA engineer specializing in testing Web, Mobile, and Client/Server Systems. Proficient in manual and automation testing for Web Apps, mobile apps, and E-Commerce sites. Skilled in test planning, execution, and defect tracking using Jira, Azure DevOps, and Trello. Strong knowledge of SDLC/STLC, API testing with Postman, and database testing with SQL. Learning Selenium WebDriver and Cypress for automation. Committed to delivering high-quality software solutions.

## Education

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**Bachelor in Computer Science**, FUUAST, Islamabad

## Experience

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**Software Quality Assurance Engineer**, ChainGPT (Funavry Tech), Present

- Actively engage in end-to-end quality assurance processes, with a focus on testing web and mobile applications (including iOS) to ensure robust functionality and user experience.
- Specializing in writing test cases, test plans, and documentation.
- Expertise includes thorough testing of Blockchain, AI, WebFlow Websites and CRM systems, utilizing advanced testing methodologies to deliver reliable and high-quality software solutions.

**Associate SQA Engineer**, Aiztek Technology, 12/2022 – 02/2024

- Tested and fixed software issues, creating and executing detailed test cases.
- Enhanced team efficiency using Trello for streamlined test case management.
- Accelerated testing with automation scripts, reducing manual effort.
- Tailored mobile app tests for functionality, usability, and compliance.
- Boosted testing efficiency and accuracy with tools like Selenium.
- Collaborated with teams for issue resolution through clear communication.
- Contributed to improved product quality by refining testing plans and processes.

## Internships

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**Support Intern (Remote)**, Systems Limited, 04/2023 – 07/2023

- Provided support in Manual Testing and Cloud-based Monitoring.
- Assisted in Cloud help for Azure DevOps, Salesforce Commerce Cloud, and Partner-link.
- Supported Manual tasks including Email, Portal, and Web Monitoring Testing.
- Emphasized meticulous monitoring and testing for improved software quality.
- Conducted varied monitoring cycles for JD I's Canadian Websites.
- Ensured thorough health checks for Tapestry's international sites.
- Verified Salesforce production for better assistance.
- Shared reports with concerned departments and individuals.

## Skills

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**Manual Testing:** Functional/Non-Functional, Regression Testing, UI/UX, API Testing, Cross-Browser Testing

**Automation:** Selenium WebDriver, Cypress (JavaScript), JMeter

**Bug Tracking:** Jira, Trello, Azure DevOps

**Databases:** SQL, Database Testing

**Cloud Platforms:** Salesforce Commerce Cloud, Azure DevOps

**Development & Management Tools:** Github, Git, IntelliJ IDE, VS-Code, Figma

## Projects

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### **ChainGPT | Blockchain | Web 3.0 | Mobile | SQA | Automation**

Conducted extensive test case creation, test plan development, and documentation to ensure the reliability and quality of AI-driven responses across web and mobile platforms.

### **Launchpad Whitelabel (ChainGPT) | Blockchain | Web 3.0 | SQA**

Led and executed quality assurance for ChainGPT Launchpad, focusing on functionality and design testing. Developed test cases, test plans, and thorough documentation, ensuring high reliability and user satisfaction. Trained QA professionals to support ongoing project quality standards.

### **Vesting Portal | Blockchain | Web 3.0 | Mobile | SQA**

Conducted comprehensive testing for the Vesting Portal project, focusing on test case creation, test plan development, and documentation to ensure the reliability and quality of data across web and mobile platforms.

### **ALXTEL Console | CRM | Web | Mobile | SQA | Automation**

Thoroughly tested the ALXTEL Console CRM system, collaborated with developers, wrote and executed test cases, reported and facilitated bug fixes, and provided feedback to enhance the software's quality and functionality.

## Key Skills

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**Manual Testing:** Proficient in finding and fixing issues for high-quality software. Provide Quality Assurance throughout the SDLC.

**Test Planning:** Skilled at creating thorough test plans and detailed test cases.

**QA Principles:** Strong grasp of SQA fundamentals for top-notch software.

**Problem-solving:** Proven ability to troubleshoot and collaborate for efficient issue resolution.

**SQL:** Basic proficiency in writing queries for testing purposes.

## Certifications

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- **Automation Testing with Selenium** – 10 Pearls University
- **Software Testing Foundations** – LinkedIn
- **Understanding Agile And Scrum At A Deeper Level** – 10 Pearls University
- **API Testing with Postman** – 10 Pearls University
- **API Testing and Basic Overview of JMeter** – 10 Pearls University

## References

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Available upon request.