

M. Ahsan Ur Raheem

Devoted to creating top-notch software products. Having worked more than 4 years as a seasoned quality engineer in the fast-paced software industry. My name is Muhammad Ahsan. I've continuously raised quality standards in the IoT, healthcare, construction management, aviation, BI, and ERP areas. With a strong understanding of QA methodologies and best practices, I collaborate closely with cross-functional teams to deliver high-quality software products. Dedicated to continuous improvement, I actively seek opportunities to enhance my skills and stay updated on industry trends. I am committed to contributing to the success of projects by delivering reliable and user-friendly software solutions.

PROFESSIONAL EXPERIENCE

Saufik Technologies

Islamabad, Pakistan

Software Quality Assurance

(Dec 2022 – Present)

- Create and communicate test reports, status, and testing information to the project team and project manager
- Ability to take ownership of all manual testing tasks
- Ability to understand Software Design Specifications
- Ability to create boundary value, positive, and negative test cases
- Ability to test web, mobile, and cloud applications
- Understanding of browser developer tools and being able to track network calls.
- Ability to compare mockups with the actual design and testing on different browsers
- Ability to produce steps to reproduce the problem and catch edge cases.
- Understanding of bug reporting with Screenshots and Videos where needed.
- Understanding on how website works and common issues.
- Strong knowledge of software QA methodologies, tools, Azure Devops and processes.
- Hands-on experience with both white box testing and black box testing.
- Hands-on experience with automated tools.
- Experience working in an Agile/Scrum development process.
- Hands-on experience with performance and security testing.

Airblue International Airline

Islamabad, Pakistan

Support Engineer | SQA Engineer

(Sep 2018 - Dec 2022)

- Managing the test data by documenting the results of each test cycle to identify flaws.
- Improving knowledge of business applications and user needs and expectations.
- Understanding and implementing industry standards and protocols.

- Carried out testing activities with Zapways testing team for the revamp of their Zapways ERP system from Old stack to new technology stack.
- Worked with On site Zapways team for the Build releases on their Airlines ERP application.
- Identified Loopholes in existing testing processes and ensured timely feedback on issues
- Liaison with End users related to business use cases and forwarded issues to Zapways team
- Suggested better ways of Release management.
- Conducted critical meets with Zapways and Airblue CEO and end users.

EDUCATION

Master of Sciences in Computer Sciences (Sep 2020 - Jun 2022)

Shaheed Zulfikar Ali Bhutto Institute of Science & Technology (SZABIST)

Bachelor of Sciences in Computer Sciences (Feb 2014 - Aug 2018)

National University of Modern Languages, Islamabad, Pakistan (NUML)

PROJECTS

Projul	: Construction Management Software
EMR	: Electronic Medical Record
Soolah (Canada)	: Online Cleaner Services
Happilac	: Interior and Exterior Paints Services Provider
Pinghub	: E-Commerce Service
Climatics	: Learning Management System (LMS)
Sabre	: Travel and Hospitality
FoS	: Flight Operation and Safety Management

CERTIFICATIONS

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|--------------------------------------------|----------------------------------|
| • Introduction to API Testing with Postman | Certificate No. AV36696-Q5DGTGX8 |
| • API Testing and Basic Overview of JMETER | Certificate No. VP36002-FWMXRYJI |

PROFESSIONAL SKILLS

CI/CD	: Azure Devops
Tools	: EndTest Automation, Jira

AWARDS & INTERESTS

- 1- Received the Airblue employee of the month award for two consecutive months. (July, Aug 2020)
- 2- Organized inter-state children's day for orphans as part of the Student Activities Council
In NUML, Islamabad. (Mar-2018)
- 3- Head of Department NUML Saraiki Council (NSC) National Linguistic Award Winning. (Dec 2016)