

# Muhammad Umer Junaid

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## PROFESSIONAL SUMMARY

Quality assurance professional with a strong history of collaborating with developers to deliver reliable, bug-free software that meets business and consumer needs. Skilled in improving development processes, meeting deadlines, and documenting defects and solutions.

## TECHNICAL EXPERIENCE

<b>OBS Technologia (Pvt) Ltd.</b> SQA Engineer	<b>April 2024 – Present</b>
<ul style="list-style-type: none"><li>Contributed to a positive team culture by leading training sessions and mentoring junior SQA engineers on best practices.</li><li>Reduced software defects by collaborating closely with developers in an agile environment.</li><li>Optimized test coverage through diligent analysis of requirements documentation and identification of potential gaps or inconsistencies.</li><li>Enhanced product reliability with thorough execution of functional, regression, and performance testing.</li><li>Increased customer satisfaction rates through meticulous attention to detail in identifying and reporting issues.</li></ul>	
<b>INFINIUN HealthCare (Pvt) Ltd.</b> SQA Engineer	<b>March 2022 – April 2024</b>
<ul style="list-style-type: none"><li>Collaborated in analyzing project requirements, ensuring clarity and completeness in specifications</li><li>Developed and executed detailed test plans, ensuring thorough testing coverage</li><li>Implemented continuous improvement initiatives, incorporating emerging trends into testing practices</li><li>Oversaw the performance, security, and usability testing, optimizing system responsiveness</li><li>Maintained comprehensive documentation and generated reports for stakeholders</li><li>Facilitated cross-functional collaboration, providing critical insights in team meetings.</li></ul>	
<b>SWVL</b> Junior SQA Engineer	<b>Aug 2021 – Feb 2022</b>
<ul style="list-style-type: none"><li>Assisted in analyzing project requirements, ensuring clarity and completeness in specifications</li><li>Executed detailed test plans, focusing on key testing areas for comprehensive coverage</li><li>Participated in continuous improvement initiatives, adapting testing practices to emerging trends</li><li>Contributed to performance, security, and usability testing, supporting system optimization efforts</li><li>Maintained organized documentation and contributed to report generation for project stakeholders.</li></ul>	

## SKILLS

<ul style="list-style-type: none"><li>Functional Testing</li><li>Test Worthy Testcase Studio</li><li>User Acceptance Testing</li><li>Problem Solving Abilities</li><li>Defect Tracking</li></ul>	<ul style="list-style-type: none"><li>API Testing</li><li>Test Plan Creation</li><li>Agile Methodology Experience</li><li>SQL</li><li>Mobile Application Testing</li></ul>
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## EDUCATION

<b>Bachelor's in Computer Science</b> Preston University, Islamabad	<b>2014 – 2018</b>
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## PROJECTS

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### **In-Home Hub by In-Home Therapy**

OBS Technologia (Pvt) Ltd.

Led quality assurance for In-Home Hub, a cutting-edge platform created by leading therapists to support high-performing clinicians across the nation. In-Home Hub empowers therapists to deliver exceptional care with confidence and independence, focusing on enhancing rehab partnerships and building strong reputations. The platform offers a range of advanced resources and technology to agency partners, enabling them to provide top-tier care. Its innovative approach supports clinicians in maintaining the highest standards of care while fostering collaborative and effective rehabilitation environments.

### **PROPTIV**

INFINIUN

Led quality assurance for Proptiv, a real estate management software focused on property administration, client communication, and financial tracking. Created and executed test plans for system upgrades, reducing post-release defects by 20% through rigorous regression testing. Worked with the development team to integrate new features seamlessly, utilized Jira for test management and bug tracking, and conducted heuristic analysis to improve usability and identify areas for enhancement.

### **FEYST**

INFINIUN

Played a key role in the development and quality assurance of Feyst, an innovative food tech application designed to facilitate seamless food ordering, delivery, and tracking for users. My responsibilities included defining and implementing a tailored quality assurance strategy that integrated QA processes into Feyst's development lifecycle. This involved creating a comprehensive test plan that focused on early defect detection and prevention, ensuring alignment with overarching business objectives. Collaborated closely with cross-functional teams to ensure that the QA efforts were well-coordinated with the development process.

Emphasized continuous integration and delivery (CI/CD) practices and performance optimization to enhance Feyst's overall user experience. Worked directly with users to gather feedback and ensure the application met their needs effectively. Utilized MoSCoW analysis methodology to categorize and prioritize project requirements, aligning development efforts with key stakeholder needs and ensuring that critical features were delivered on time. This strategic approach not only improved the application's functionality and performance but also ensured that Feyst provided a smooth and reliable experience for its users, contributing to its success in the competitive food tech market.

### **TAJ Digital Health (KSA)**

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Managed quality assurance for TAJ Digital Health, a hybrid software solution designed to optimize healthcare technology performance. Conducted comprehensive testing for both mobile and web applications, ensuring they functioned effectively. Documented test cases, reported bugs, and collaborated with the development team to resolve issues efficiently. Coordinated closely with developers to provide insights that enhanced software quality. Verified payment methods and assessed communication features, such as calling and chatting, to ensure a secure and reliable telehealth experience for users.