



NAUMAN DAUD JAM

Software Quality Assurance Engineer

ABOUT ME

Experienced Software Testing Professional with **1.5+** years of expertise in ensuring software quality and functionality across various applications. Skilled in diverse testing methods and tools to enhance project success.

WORK EXPERIENCE

● MagDynamics | Islamabad - September 2024 - Present

Associate SQA Engineer

- Test the company's product, **AGORZ** – a food delivery and grocery system, including the provider web panel, customer app, driver app, and POS system. Conduct end-to-end, functional, UI/UX, performance, compatibility, and API testing to ensure smooth operation.
- Test **databases** for accuracy and performance using SQL queries to verify data handling and retrieval. Validate order details, driver assignments, and order status to ensure correct tracking and processing.
- Perform **API** testing with scripting, data-driven testing, workflow automation, and custom assertions while managing environments and variables. Conduct **API chaining** for workflow automation and use **Postman Monitors** to schedule tests, track performance, and ensure API reliability.
- Conduct **Load Testing** by placing 100+ orders within 5 seconds through APIs to evaluate system performance and stability under high traffic.
- Use **JMeter** to analyze test results with Listeners (Summary Report, Aggregate Report, and View Results Tree) to identify performance bottlenecks.
- Manage tasks, track issues, and collaborate with the team in **Jira**, actively contributing to Agile meetings for updates, sprint planning, and progress reviews.

● MobiPixels | Islamabad - July 2023 - September 2024

Junior SQA Engineer

- Tested the company's mobile applications used in daily life, such as video editors, PDF creators, and language translators, in both internal and debug versions.
- Tested clients' websites, including online stores, learning platforms, and personal sites, using regression, sanity, smoke, and end-to-end testing, ensuring thorough planning with specific entry and exit criteria.
- Performed **API** testing by sending requests to endpoints to access resources, utilizing different types of variables and writing assertions in JavaScript. Conducted data-driven testing and monitored APIs when necessary.
- Tested **databases** to verify data accuracy and performance, using SQL queries to check data handling and retrieval.
- Used **Firebase** to analyze user interactions with mobile apps, ensured seamless updates, and verified compliance with Google Play Store policies for proper ad display on all screens.
- Managed tasks, tracked issues, and collaborated with the team in **Jira**, actively participating in Agile meetings for updates, sprint planning, and progress reviews.

● VisionX | Islamabad - May 2023 - July 2023

SQA Engineer Intern

- Tested the PackageX app for tracking packages, ensuring recipients could trace their shipments accurately.
- Ensured the app was user-friendly and assessed the quality of held packages for absent recipients.
- Handled forwarding requests by creating new shipping labels in the Receive app and verified the quality of held packages.
- Tested **multi-hop tracking** for package movement between buildings and validated app functions such as label data, notifications, forwarding, storage, and pickup.
- Verified that the **OCR** scanning process accurately extracted text from images and produced the expected results.

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EDUCATION

Bachelor of Computer Science

Capital University of Science and Technology

2018 - 2023

- Software Quality Assurance
- Software Engineering
- Object Oriented Programming
- Malware Analysis
- Data Structures

TECHNICAL SKILLS

TOOLS:

| Cypress (Basic) | Postman | JMeter | Jira |

BrowserStack |

SKILLS:

| SQL | STLC | SDLC | API Testing | Integration

Testing | System Testing | UAT Testing |

Regression Testing | Smoke Testing | Sanity

Testing | End To End Testing | DB Testing | GUI

Testing | Exploratory Testing | Loading Testing

| Monkey Testing | Negative Testing | Agile |

Scrum | Firebase | AdMob Ads |

PROGRAMMING LANGUAGES:

| JavaScript | Object-Oriented Programming |

SOFT SKILLS

| Leadership | Adaptability | Communication |

LANGUAGES

English & Urdu