



## ABOUT ME

Motivated and adaptable professional with a background in Computer Science and a solid foundation in QA principles. Proficient in manual testing concepts and tools. Seeking new opportunities to contribute to a collaborative team environment, apply QA expertise, and gain further experience. Committed to continuous learning and delivering high-quality results.

## EDUCATION

**Women's Degree College, Rwp**  
Intermediate of Computer Science  
2013– 2015

**Arid Agriculture University, Rwp**  
Bachelor's in Computer Science  
2015– 2019

## SKILLS

### Professional Skills

- Time Management
- Team Collaboration
- Effective Communication
- Attention to detail
- Adaptability

### Technical Skills

- Postman
- Ms Office
- Jira
- Google Sheets

## QA Skills and Practical Knowledge

- Strong understanding of the Software Testing Life Cycle (STLC) and Defect Life Cycle
- Familiar with various testing types and techniques, including (Functional, Non Functional, API Testing etc)
- Skilled in creating, executing, and reporting test cases and scenarios based on both requirements and sample applications
- Practiced in API testing using Postman
- Understanding of the Agile model and the QA role within sprint-based development
- Experience using Jira for bug tracking and Excel for organizing and managing test cases
- Basic knowledge of test closure activities, including preparing final reports and summarizing results
- Detail-oriented and comfortable working in process-driven environments focused on quality and consistency

## PROFESSIONAL EXPERIENCE

### Shopify Designer

Freelancer | 2022 - 2025

- Built and launched customized shopify stores
- Developed and executed strong brand building strategies to enhance client visibility
- Implemented advanced customizations to meet unique client requirements

## CERTIFICATIONS

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- Software Testing Fundamentals – Udemy
- API Testing with Postman – Coursera

- Kept up-to-date with the latest e-commerce trends to ensure competitive edge
- Executed effective marketing strategies to boost online sales
- Analyzed trends tracked analytics to optimize store performance and marketing campaigns

### Customer Support Executive

#### Touchstone Communications | 2020 - 2021

- Developed strong attention to detail and problem-solving skills, applicable to quality control and customer experience analysis
- Maintained accurate records of customer interactions for reference and reporting purposes, contributing to issue tracking and process improvement.
- Delivered prompt and professional support on product, billing, and order-related queries
- Handled high volumes of inquiries while maintaining quality service standards