

As an experienced Software Quality Assurance Engineer, I am dedicated to ensuring the delivery of high-quality software products. With a strong track record of designing and implementing effective testing strategies, I have consistently contributed to the successful development and release of robust software solutions. My core expertise includes identifying and mitigating potential issues, enhancing product quality, and streamlining testing processes to support efficient and reliable software delivery.

Skills

UI Testing



Performance Testing using (JMeter)



ERP System Testing  
Microsoft Dynamics 365



Web Automation (Using Cypress)



API Testing (Using Postman)



Mobile App Testing

Android & iOS



Functional Testing



Manual Testing



Experience

Global Rescue llc

Oct-2021 to Present

Software Quality Assurance Engineer

Islamabad

- Developed and maintained comprehensive test metrics to monitor product quality and highlight areas for improvement.
- Identified, documented, and tracked software defects using Jira, collaborating closely with developers to ensure timely resolution.
- Evaluated existing test strategies and provided recommendations for process enhancements to improve testing efficiency and effectiveness.
- Conducted thorough testing of the Microsoft Dynamics CRM system to validate functionality and performance.
- Authored and maintained detailed test case documentation using Confluence.
- Executed both manual and automated testing across various software systems to ensure optimal functionality and reliability.
- Utilized testing tools such as JMeter for performance testing, Postman for API testing, and Cypress for automation testing.
- Performed end-to-end mobile application testing on both Android and iOS platforms to ensure cross-platform compatibility and performance.

Zigron

May-2019 to Sep-2021

Software Quality Assurance Engineer

Gulberg

- Developed and maintained test metrics to track product quality and identify areas of improvement
- Identified and reported software defects and worked with developers to ensure timely resolution
- Reviewed and recommended improvements in test strategies.
- Test case document writing
- Performed both manual and automation testing of software systems
- Performed testing using tools such as J Meter, Postman and Cypress

Education

COMSATS

BSE (Bachelor’s in Software Engineering)